EMS early recognition of suspected COVID-19 patients

1. **EMS Caller**
   - Early recognition of suspected COVID-19 patient
   - Ask the caller about Signs & symptoms
   - Fever: Yes □ NO □
   - Sore throat: Yes □ NO □
   - Headache: Yes □ NO □
   - Cough: Yes □ NO □
   - Running nose: Yes □ NO □
   - Shortness of breath or difficulty breathing: Yes □ NO □

2. **Call Taker**
   - If any of these questions answered by (Yes)
   - If all questions answered by (NO)
   - Dispatch Ambulance according to standard procured & guideline.
   - Use appropriate precautions.
   - Start initial assessment from a distance if possible.
   - If infectious disease or COVID-19 is suspected.
     - If patient is not suspected to have infectious disease provide treatment as needed according to the clinical guideline.

3. **Ambulance Dispatch**
   - Dispatch Ambulance for suspected COVID-19.
   - Notify receiving hospital and get confirmation.
   - Report it to infection control.

4. **Patient assessment and treatment**
   - Staff must use full PPE prior contacting patient and patient’s environment.
   - Place facemask on patient.
   - Provide assessment and treatment as needed according to the clinical guideline.
   - Avoid touching your skin or eyes.
   - Ensure to prevent other staff or public from direct contact with patient.

5. **Hospital Admission**
   - Dispatcher must notify receiving hospital:
     * Number of Patients.
     * Patient details.
     * Signs and symptoms.
     * Estimated time of hospital arrival.
   - On arrival follow the receiving hospital procedure, location for offloading suspected infected patient and isolation.

- After patient is handed over to the hospital facility, EMS staff should remove and discard all PPE according to routine procedure.
- Should perform hand hygiene.
- Transporting Ambulance must not return to service until full deep cleaning for the ambulance, assets and equipment completed.

If the patient is COVID-19 suspected after admission, hospital must inform ambulance infection control.

If the case is not confirmed as suspected COVID-19
- Attended staff must report any sign and symptoms for the following 14 days.

If the case confirmed as suspected COVID-19
- Attended staff must not go to work and be screened for the following 14 days for any signs and symptoms.

Follow the local standard procured and guideline.

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If the case confirmed as suspected COVID-19
- Attended staff must not go to work and be screened for the following 14 days for any signs and symptoms.